IdeaLine · API Terms

Draft, pending legal review. This document is a draft while our counsel completes their review. It may change before IdeaLine opens to the public, and nothing here is final until we publish a reviewed version with an effective date. This is not legal advice. Questions? Write to hello@idealine.io.

API Terms

Last updated [EFFECTIVE DATE]

1. What this covers

These API Terms apply when you use the IdeaLine REST API (the `/v1` endpoints described at our developer page) or any key made in Settings. They add to the Terms and Conditions and the Acceptable Use Policy. If you use the API on behalf of a company, you promise you can bind it.

2. Who can use it

The API is part of the Studio and Enterprise plans. Studio keys read ideas; Enterprise keys read ideas, projects and people. It is read-only today: it never creates, changes or deletes anything in your workspace. Only an owner or admin can create or revoke keys, and doing so is written to your activity log.

3. Keys

- A key belongs to one workspace and can never read another.
- Each workspace may have up to 10 active keys. Keys expire after the time you choose, up to two years.
- We store only a one-way fingerprint of a key. The key is shown once; if you lose it, revoke it and make a new one.
- Keep keys secret and on a server. Never put one in a web page, a mobile app, a public repository or a support message. Give each tool its own key.
- You are responsible for everything done with your keys. If a key may be exposed, revoke it at once and tell us at security@idealine.io if you think there has been a breach.
- Do not share keys with, or use them for the benefit of, people outside your organization, or sell or rent access to them.

4. Limits

Each key may make 300 requests a minute, and requests from one network address are limited to 120 a minute across all keys. Responses show your remaining allowance, and

going over the limit returns a 429 with a Retry-After header. Do not try to get around limits by using many keys, many addresses or by timing tricks. We may slow, pause or revoke a key that behaves like a scraper or harms the Service, and we may change limits with notice on the developer page.

5. What you may and may not do

You may use the API to read your own workspace's data into your own tools and reports. You may not:

- use it to build a product or service that competes with IdeaLine, or to copy or bulk-extract the Service beyond your own workspace's data;
- reverse engineer, probe or attack it, or use it to look for other workspaces' data (see the disclosure policy for good-faith research);
- hide your identity, falsify requests, or use it in any way that breaks the Acceptable Use Policy or the law;
- send us personal data we do not need, or use data from the API in breach of privacy law or of the rights of the people it is about.

6. Data you take out

When you read data through the API, it is yours to protect. You are responsible for what you do with it, where you store it, who you give it to, and for meeting any privacy duties that follow. The API never returns comments, who wrote them, or anything from AI assist. If you are a processor of the data for your own customers, you remain responsible for your own agreements with them.

7. Changes and versions

The current version is v1. We may add fields and endpoints at any time, so write your code to ignore fields it does not know. We will give at least [90] days' notice before removing or changing the meaning of something in a way that breaks existing use, by email to workspace owners and on the developer page, except where a change is needed urgently for security, legal or abuse reasons.

8. Availability and support

The API is provided "as is" and is not covered by any uptime commitment unless a signed order form says so. See the Service Level Terms. Support is through support@idealine.io.

9. Ownership

IdeaLine and its licensors own the API, its documentation and the Service. We give you a limited, non-exclusive, non-transferable, revocable licence to use the API for the purposes in section 5 while your plan includes it. You own your workspace content, and these terms do not change that. Do not use IdeaLine's names or logos in a way that suggests we made or endorse your tool; saying that it "works with IdeaLine" is fine.

10. Suspension and ending

We may suspend or revoke a key, immediately if needed to protect the Service or other customers, if you break these terms, the Terms or the law. Keys stop working when your plan no longer includes the API or your workspace is closed. Sections that by their nature should survive (6, 9, 11) do.

11. No warranty, limits on liability

The disclaimers, limits of liability, indemnities and governing-law clauses in the Terms apply to the API. Nothing here limits liability that cannot be limited by law.

12. Contact

support@idealine.io. Security reports: security@idealine.io.