IdeaLine · Closed Beta Terms

Draft, pending legal review. This document is a draft while our counsel completes their review. It may change before IdeaLine opens to the public, and nothing here is final until we publish a reviewed version with an effective date. This is not legal advice. Questions? Write to hello@idealine.io.

Closed Beta Terms

Last updated [EFFECTIVE DATE]

1. What this covers

IdeaLine is in a closed beta: it is open by invitation only while we finish and test it. These Closed Beta Terms add to the Terms and Conditions, the Payment Terms and the Privacy Policy for as long as your workspace is part of the beta. If they conflict with those documents about the beta, these Closed Beta Terms win. Everything else in those documents still applies.

2. Your invitation

Your invitation is personal to the person and the email address it was sent to. You may not pass it on, sell it or use it for anyone else. We choose who is invited and may withdraw an invitation that has not been used. Only people on your workspace's allow-list can sign in, and each account is for one person.

3. What "beta" means

- **It can change.** Features, screens, limits, plan contents and the way things work may change, move or be removed while we learn from use. We will tell you ahead of a change that materially reduces what you rely on.
- **It can have faults.** There may be bugs, slow periods, short outages and maintenance. The Service is provided "as is" in beta, and no uptime, response-time or service-level commitment applies unless a signed order form says so (see the Service Level Terms).
- **Keep your own copy.** We back up the database every hour and verify the backups, but you should not treat IdeaLine as the only place your important work lives. Use the export tools in Settings regularly. Our responsibility for lost or corrupted data is limited as the Terms say.
- **AI features are in beta too.** They are optional, off until an owner or admin turns them on, and can be limited, paused or withdrawn at any time. Read the AI Usage Policy before you turn them on.

4. Fees during the beta

Fees, renewals, cancellations and refunds are in the Payment Terms. If we offer beta pricing, it applies to the plan and the period stated when you accepted it. Before any price changes for you, we will give you notice as the Terms say, and you may cancel before it takes effect. Moving out of beta does not by itself change your plan or your price.

5. Feedback and reporting problems

Tell us what works and what does not. Use **Report an issue** in the app header: choose a type, add a short note if you like, and you get a support code (it looks like IL-K7M2QX). Quote the code if you write to support@idealine.io. Reports contain only the type, your note, the screen name, the app version and who sent it, never your project content.

If you send us ideas, suggestions or comments about IdeaLine, you give us a free, worldwide, perpetual licence to use them without owing you anything or naming you. This does not give us any right to your own workspace content, which stays yours under the Terms.

6. Confidential features

Features, designs, roadmaps, pricing and performance results we show you that are not public are confidential. Do not publish or share them, or publish benchmarks or reviews that depend on them, without our written permission. This does not cover what is public, what you already knew, what you learned from someone else without a duty of confidence, or anything you must disclose by law (tell us first if you can). It does not stop you saying you are using IdeaLine or telling us what you think of it.

7. Security testing

Do not run scanners, load tests or automated crawlers against IdeaLine without our written permission. If you find a vulnerability, report it under our vulnerability disclosure policy, which protects good-faith research.

8. The end of the beta

When the beta ends, we will give you notice and the choice of moving to the generally available Service under the Terms then in force, or leaving. Either of us may end your beta access at any time with notice. After access ends, you may export your data for the period stated in the Terms before it is deleted as the Data Policy describes. We may keep what the law requires.

9. No warranty, limits on liability

The disclaimers and limits of liability in the Terms apply fully to the beta, and are not reduced because the Service is early. Nothing here limits liability that cannot be limited by law.

10. Contact

IdeaLine LLC, 5900 Balcones Dr, #33218, Austin, TX 78731, US. support@idealine.io for help, hello@idealine.io for everything else.